



Spare Parts and Customer Service

Technology you can trust

www.claudiuspeters.com

Spare Parts

- With over 100 years experience in the material handling industry no-one knows Claudius Peters' equipment better.
- Only Claudius Peters' spare parts are guaranteed to meet our exacting specifications.
- Claudius Peters' comprehensive warranty for each and every part we sell.

About

Across the globe, in the field of materials handling and processing, there is a name that is synonymous with innovation and technical excellence - Claudius Peters. We are active across a broad spectrum of industries and are one of the most trusted names in our field providing materials handling and process technologies from component supply to complete systems.

The Claudius Peters Group is a wholly owned subsidiary of Langley Holdings plc, a privately controlled UK engineering group, with regional offices in the Americas, China, India and Europe.

Customer Care

At Claudius Peters, we understand fully the vital role our equipment plays in our client's business and just how important it is that we are able to support that equipment in the start-up handover phase and throughout it's life. To this end, Claudius Peters offers a wide range of customer services as listed below:

- Supply of original Claudius Peters spare parts
- Price lists and basic agreements
- Data measurement
- Inspection and maintenance
- Training of your maintenance personnel
- After sales service



Claudius Peters Pump Spares



Claudius Peters Packing Plant Spares

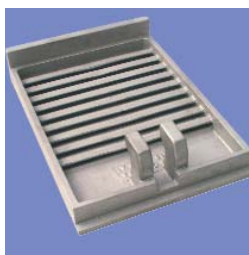
Price Lists and Basic Agreements

Your advantages:

- You can avoid expensive, time-consuming enquiries by using the Claudius Peters original spare parts price list tailored to your requirements.
- Price lists can be used for your budgetary purposes, eliminating pricing delays.
- A Frame-Contract can be established that contains all commercial conditions which will reduce and minimize handling-costs.
- The above will optimize our business relationship and maximize plant profitability and efficiency.

Optimization of Stock Keeping

You can never be certain which spare parts will actually be required for the trouble-free operation of a new plant. We would like to help you with your decision. We supply recommendations for start-up, 1 year and 2 years of operation, for optimization of your plant and minimization of your stock keeping costs. With Claudius Peters you can check your stock keeping of spare parts after the first year of operation. For this purpose our experts would be pleased to meet with you in order to determine the real spare parts requirements.



Claudius Peters Cooler Grate Plate



Claudius Peters Clinker Cooler Crushing Ring

Customer Service

Data Measurement

Silos, Clinker Coolers, Packing & Dispatch Machines, Pneumatic Conveyance and other comparable installations are often over-looked when it comes to the possibilities of fine-tuning. Acknowledgement and adjustment of the relevant parameters are essential requirements for avoiding such loss of efficiency. Reliable data is essential to evaluate the actual production process and to improve performance. This can be carried out at your facility or in our state of the art laboratories and test center located at our headquarters in Germany

Benefits:

- Determination of the process status quo
- Recognition of weak points
- Initiating counter measures
- Reduction of power consumption

Maintenance Training

Complex technical installations may offer several possibilities for optimization. However, problems may be caused by improper operation or maintenance procedures. Therefore, an essential prerequisite for successful operation is well trained technical staff. We recommend frequent training for your personnel with the scope of training determined individually. Training of staff is considered to be a substantial factor in fulfilling the ISO 9001 requirements and can be carried out at your facility or at the Claudius Peters training center in Germany. Examples of training measures:

- Operation and repair of components and systems
- Basics and advanced configuration of the systems
- Process technology

Inspection and Maintenance

Components and systems perform best when in ideal operating conditions. Our engineers are aware of the sensitive points and mechanical details of our equipment. In order to keep your equipment in best condition, we recommend frequent inspection by Claudius Peters' site engineers, and the appropriate preventive maintenance.

- Visual inspection
- Functional testing
- Optimum adjustment of process parameters

After Sales Service

The "After Sales Service" ensures the transfer of knowledge and the latest practical application from Claudius Peters to the customer.

Special services are:

- Visual check of the CP systems operating in your plant
- Suggestions for optimization of systems
- Support in preventive maintenance
- Advice on spare parts and stock-keeping



Maintenance training is provided



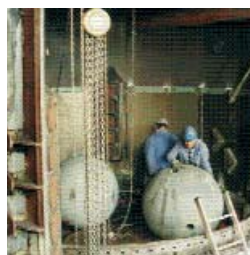
Service of Claudius Peters Packing Plant



Laboratory Testing



Claudius Peters Engineering Support



Service of Claudius Peters Grinding Plant

CALCINING . COOLING
DISPATCH . DOSING
DRY BLENDING . DRYING
GRINDING . PACKING
PNEUMATIC CONVEYING
PULVERIZED FUEL SUPPLY
SILO SYSTEMS
STOCKYARD SYSTEMS
ALUMINA HANDLING SYSTEMS
TURNKEY PROJECTS



Technology you can trust

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